

# Getting Started with Statistics for the Terrified v6.01

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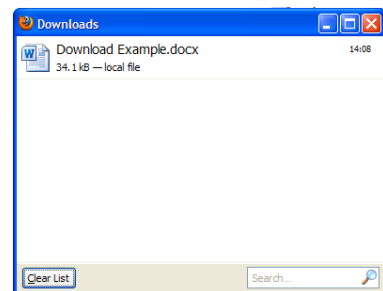
**Please note:** these instructions are general, and have been designed to work with whichever version of Windows and whichever browser you have. The basic procedures are the same. However, you may find that with your individual setup there are some slight differences (names of buttons and so on), but the instructions below should enable you to find your way. If you have any doubt either contact us or look at your own Windows or browser help.

## Downloading and Installation

1. Click on the 'Download Now' link on the page you have been directed to.
2. After clicking on the 'Download now' link you will be asked what you want to do with the file. Click on the 'Save' button to save the file to your hard drive.
3. **EITHER:**
  - a. **IF A 'SAVE AS' DIALOG BOX APPEARS:**
    - i. Choose a folder to save the file to. Make a note of the file name and the folder where you have saved it.
    - ii. Using Windows Explorer go to this folder and double-click the file to install Statistics for the Terrified. It will place an icon on your desktop.
    - iii. To run the software, double-click this icon.

**OR:**

- b. **IF A 'SAVE AS' DIALOG BOX DOES NOT APPEAR:**
  - i. A 'Downloads' box will come up instead, showing the file being downloaded. (You may see it on the Task Bar as 'Downloads'.) Depending on the browser and version of Windows you are running, it will look something like this example when it finishes and the progress indicator disappears. Obviously the file name will depend on what you have downloaded!
  - ii. To install, double-click on the file in this 'Downloads' box and follow the instructions. This will install Statistics for the Terrified on your equipment, placing an icon on your desktop.
  - iii. To run the software, double-click this icon.



## Using the Tutorial

When you start Statistics for the Terrified for the first time we recommend strongly that you work through the User Guide before doing anything else. (It's the first option on the Menu bar at the top left of the screen.) We have worked hard to make sure that it is as intuitive as possible (you don't want to have to learn our software on top of having to learn Statistics!), but doing this will enable you to get the most out of it.

## Known issues and solutions

### Issue 1:

**Unable to see the navigation buttons at the bottom of the Statistics for the Terrified screen.** This occurs on some laptops where the vertical space available only just fits the software. Your Windows taskbar may therefore sit over the lower edge of the software, obscuring your view.

**Solution 1 – The Taskbar:** You can either 'hide' the taskbar or move it so that it is out of the way but still accessible. We recommend moving it, as it is very simple both to move it and to restore it to its original location afterwards.

#### How:

- i. Move your mouse pointer over an unused area on the taskbar.
- ii. Click the left mouse button and hold it down; drag the mouse pointer to the right edge of the screen and let go of the mouse button. It may not look as though anything is happening, but when you have finished the taskbar reappears as a column on the right edge of the screen, with the Start button at the top and all the items you would normally see to the right of it running down towards the bottom.

NOTE: If you have icons on this part of your desktop they may be overlaid. However, most people keep their icons at the left of the desktop which is why we recommend using the right side for this.

**Solution 2 – Screen resolution:** It may be possible for you to increase your screen resolution (depending on the equipment you have). This would have the effect of making everything appear a little smaller, including Statistics for the Terrified, which would then not be overlapped by the Taskbar.

#### How:

- i. Close Statistics for the Terrified.
- ii. Right-click on an empty part of your desktop and choose Properties from the pop-up menu.
- iii. Click on the Settings tab, and increase the screen resolution shown.

- iv. The vertical setting (the second of the two figures) needs to be more than 768 pixels for this solution to work; the next increment is usually 960.
- v. Click the Apply button and then OK.
- vi. Restart Statistics for the Terrified.

## Issue 2:

**Some text is running over other text and/or graphical displays.** This sometimes happens if you have 'Large fonts' specified in your Windows Display Properties.

**Solution:** Change to 'Normal' font size.

### How:

- i. Close Statistics for the Terrified.
- ii. Right-click on an empty part of your desktop and choose Properties from the pop-up menu.
- iii. Click on the Appearance tab, and under 'Font size' select 'Normal'.
- iv. Click the Apply button and then OK.
- v. Restart Statistics for the Terrified.

## Issue 3:

**Normal curves are not displayed in graphs.** This sometimes happens when the default language setting is to a language other than English.

**Solution:** Change default language setting.

### How:

- i. Close Statistics for the Terrified.
- ii. Go to the Start Menu and then Control Panel.
- iii. Select 'Regional and Language Options'.
- iv. Select one of the English language options, click the Apply button and then OK.
- v. Restart Statistics for the Terrified.